



# INTEGRATION SERVICES

# MYRIAD360: ALL THE SUPPORT YOU NEED... EVERY STEP OF THE WAY

When it comes time for deployment, Myriad360's integration center offers the end-to-end services you need to customize your technology to your unique business needs and ensure your project is completed on time and within budget.

Whether you need assistance with configuration or integration, global shipping, and logistics, consolidating all your components. warehousing your equipment, or day-to-day project support, Myriad360 can help.

## WHEN YOU WORK WITH US YOU'LL GET...



# A highly Experienced Team

- In-house Engineers & Project Managers
- Procurement Specialist & Supply Chain Management
- Global Shipping and Logistics Experts



### **Dashboard Portal**

- · Standardized and custom reporting
- Work-in-Process (WIP) and status check
- · Visibility all the way through transportation logistics



# A Process Driven Workflow **With Change Control**

- An established Project Management Methodology
- Quality control management with customized QA



# **Warehousing and Distribution Services**

- Management of customer owned inventory (COI)
- Deployment of COI and Myriad360 Inventory on single order
- Customized Transportation and Logistics Management



## Customized Integration Services Include. But are not limited to ..."

- Hardware Configuration and Imaging
- Custom Rack and Stack / LAN Configuration
- · Custom tagging labeling, and packaging
- Access to Myriad360 Customer Engineering / Testing Lab





# **Save Time**

We save your organization significant time by streamlining the process of configuring, deploying, and shipping your IT equipment where you need it. We also continually look for ways to save you money, whether by sourcing products at the lowest prices, consolidating shipments, or recovering taxes and fees.

## **BENEFITS**



# **Greatly Reduce Risks**

We'll work with you to proactively identify and mitigate all risks associated with your project. If an issue does occur, the Myriad360 team will address and resolve the matter quickly and update you.



# **Quickly Expand Your Team to Fulfill Large Orders**

We offer the IT resources you need to quickly expand your IT team to fulfill large orders and stand up new sites, or simply obtain the specific IT skills you need.





# INTEGRATION CENTER SERVICES



# **WAREHOUSING & DISTRIBUTION SERVICES**

Inventory Management – Myriad360 offers customers the flexibility of deploying assets from various types of inventory to meet the needs for daily IT run rate business as well as scheduled project deployments. We provide value added inventory services by managing both customer owned inventory and Myriad360 stock to fulfill orders.



- Customer owned inventory (COI) Inventory owned by the customer and supplied to Myriad360 to enable product allocation. We make it easy for customers to procure the product from us, or if necessary, we can manage the inventory coming from an outside source.
- Customer committed inventory flexible invoicing plans designed to help you meet your business requirements.
- Myriad360 stock Inventory owned in stock by Myriad360 for customer procurement. This inventory can be mixed or matched with all the inventories described to fulfill an order.
- The depth of inventory controls enables such features as pick by serial number, license plating, and blind cycle counting.

# **GLOBAL LOGISTICS & TRANSPORTATION SERVICES**

Myriad360 has efficiently sourced and shipped equipment to more than 130 countries, including to the most challenging ones such as Brazil, Russia, India, and China. Our services include – but are not limited to – domestic and global shipping, asset tagging, warehousing, freight forwarding, project management, and door-to-door importation services. Our process consists of:



- Identify and applying for all in country permits and certifications.
- Direct work with manufacturers to obtain required paperwork for in-country permits.
- Handle the entire importation process on customers behalf, door to door delivery.
- All duties, taxes, and other import costs are accurately estimated up front.
- Carrier alignment designed to meet project deployment requirements (i.e., half rack/full rack deployments, kiosk, rack and roll, LAN-in-a-can).
- Ability to ship to over 190 countries.









# **CUSTOMIZED INTEGRATION CENTER SERVICES**

Our process and methodology for deploying full integrated solutions can be applied across a variety of IT enterprise class products. For example, fully configured racks designed to deploy directly into IT closets, data centers, and remote locations. Our value-added services enable our customers to achieve their business goals by closely managing their asset deployments, meeting project timelines and cost. We do this through our portfolio of Integration Services:





# HARDWARE CONFIGURATION & SOFTWARE CUSTOMIZATION

## Enterprise hardware builds

- Customized rack builds including items like corporate standard port tagging, PDU installation and testing, infrastructure component bios updates, utility and security code applied as requested, and IP configuration.
- Optional services include custom asset tagging, serial number capture, and hardware upgrades.

### Device burn-In

- Power on test or 24-hour burn-in to help identify any potential hardware or software failure.
- Customized to meet compliance requirements.

### Customized software loads

- Images can be applied to meet your corporate IT standards leveraging the best build process designed to protect the integrity of your software and data
- · Script builds, imaging solutions, or asset management software loads.
- Engineering lab designed to work with clients to develop and test first article build (FAB).

## Device and component testing

- Remote in for specific quality assurance testing by your group or apply security configurations as required by your company standards.
- Customer/Engineering lab leveraged to develop in parallel a proof of concept to assure the right solution is tested and applied for deployment.

# Quality Assurance

- Quality control check list developed specific to client requirements.
- 100% of all orders receive a visual and standard quality control check.
- Electronic QC development available during FAB process.

